



# GTC – General Terms and Conditions

for the company's seminars division

BVS – Brandverhütungsstelle für Oö. reg.Gen.m.b.H.

BVS – Holding GmbH

Oö. Blitzschutzgesellschaft m.b.H.

IBS – Institut für Brandschutztechnik und Sicherheitsforschung GmbH

# 1. Organiser

KU 001, 002, 003, 004, 005, 006: BVS - Fire Prevention Centre for Upper Austria together with the Upper Austrian Fire Brigade Command / Upper Austrian Fire Brigade School.

All other courses: IBS - Institute for Fire Protection Technology and Safety Research or BVS - Fire Prevention Centre for Upper Austria or other companies of the company group.

#### 2. Accounting

The stated course fees including VAT must be paid no later than 7 days after receipt of the invoice. The invoice will be issued after the course/seminar has been attended. Attendance at the BSB symposium will be invoiced in advance.

#### 3. Storno

For registrations that are not cancelled up to 7 days before the start of the event, the participation fee will be charged in full. For other cancellations € 18,-- excl. 20 % VAT (contribution towards expenses) will be charged. The date of receipt of the written cancellation is decisive.

The participation of a substitute person is permitted.

#### 4. Cancellation

If the minimum number of participants is not reached, we reserve the right to cancel the course in good time. In the event of course cancellations or postponements, we do not provide any compensation for expenses incurred.

#### 5. Certificate

For courses that end with an examination, a certificate is issued after the examination has been successfully passed.

# 6. Data protection

All information on data protection can be found at <u>https://www.bvs-ooe.at/en/privacy-policy/</u> and <u>https://www.bvs-ooe.at/en/dpn-for-participants/</u>.

www.bvs-ooe.at





# 7. Warranty and liability

No liability claims can be made for the application of the knowledge acquired during our courses or for the accuracy and up-to-dateness of the scripts, articles or slide sets provided. We accept no liability for printing or typographical errors in our publications and Internet pages.

We are liable for damages caused by us through gross negligence - regardless of the legal grounds - up to a maximum total of  $\in$  7,300. In the event of slight negligence, we shall only be liable for personal injury. Our liability for consequential damages is excluded.

# 8. Sound and video recordings, copyrights

The making of audio or video recordings during the course (by customers) is prohibited. We reserve all rights, including translation, reprinting and reproduction of the training documents or parts thereof. No part of the training documents may be reproduced in any form, including for the purposes of teaching, in particular processed using electronic systems, duplicated, distributed or used for public reproduction without our prior written consent.

# 9. General

The place of jurisdiction is the locally and factually competent court in Linz.

www.bvs-ooe.at